



Quick & Easy Tax Prep Privacy Policy

1. Communication Methods

Quick & Easy Tax Prep offers communication through standard text messaging (SMS) for your convenience. Please be aware of the following regarding this service:

- Voluntary Participation: Text messaging is completely voluntary.
- Service Access: You are not required to agree to text messaging to participate in our programs or receive our services.
- Right to Withdraw: You may change your mind and revoke your consent for text messaging at any time.

2. Security and Confidentiality

We prioritize your awareness regarding the limitations of standard text messaging security:

- Lack of Encryption: Text messages are sent over the internet and are not encrypted.
- Non-Secure Messaging: QE Tax Prep does not use secure text messaging platforms.
- Confidentiality Risk: We do not guarantee that text messages will remain secure, confidential, or private. Messages sent or received may be read by others.
- Record Keeping: Text messages may become part of your official records at QE Tax Prep and may be accessed by anyone with authorized access to those records.

3. Handling Sensitive Information

To protect your identity and financial data, the following protocols apply:

- Prohibited Content: You should not send "Sensitive Information" via text.
- Definition of Sensitive Information: This includes Social Security numbers, driver's license/state IDs, insurance information, financial details, or any other private data.
- Company Response Policy: QE Tax Prep will not include Sensitive Information in our text responses to you.

4. Client Responsibilities

- Identity Verification: We assume any message received from your designated "Text Number" is from you and will respond accordingly.
- Updates: You must notify us immediately if your phone number changes. Until notified, we will continue to assume messages from the original number are from you.
- Costs: You are responsible for any charges from your cell phone service provider for sending or receiving messages. QE Tax Prep will not pay for these costs.

5. Revoking Consent

If you wish to stop receiving text messages from us:

- Contact Information: Call us at 800-238-1130 to change your communication preferences.
- Cessation of Service: Once you have notified us, QE Tax Prep will stop sending texts to your number and will no longer respond to incoming texts from that number.



Terms and Conditions

Last Updated: January 21, 2026

1. Agreement to Terms

By accessing our website and opting in to our services, you agree to be bound by these Terms and Conditions. If you do not agree, please do not use our services or provide your mobile number.

2. SMS/Mobile Messaging Program

By providing your phone number and opting in to receive messages, you provide express written consent to receive recurring text messages (SMS and MMS) from **Quick & Easy Tax Prep**

- **Frequency:** Message frequency varies based on your interactions with us (e.g., appointment reminders, account alerts, or requested updates).
- **Consent:** Consent to receive automated marketing text messages is not a condition of any purchase.
- **Cost:** Message and data rates may apply from your mobile carrier.

3. How to Opt-Out

You can cancel the SMS service at any time. Just text "**STOP**" to **800-238-1130** After you send the SMS message "STOP" to us, we will send you an SMS message to confirm that you have been unsubscribed. After this, you will no longer receive SMS messages from us.

4. How to Get Help

If you are experiencing issues with the messaging program, you can reply with the keyword "**HELP**" for more assistance, or you can get help directly at clabelle@getaxprep.com

5. Privacy Policy Link

Your use of the SMS service is also subject to our privacy policy, which includes our policy on not sharing SMS consent data with third parties.

6. Carrier Disclaimer

Carriers (such as T-Mobile, AT&T, and Verizon) are not liable for delayed or undelivered messages.

This message will appear on your client service agreement:

"By providing your phone number, you agree to receive recurring automated marketing messages and shopping cart reminders from **Quick & Easy Tax Prep**. Consent is not a condition of purchase. Msg & data rates may apply. Msg frequency varies. Reply HELP for help and STOP to cancel. View our Terms of Service and Privacy Policy."